About ITDTS
Dynamic Telecom Solutions

About IT NOW provides IT solutions to a multifaceted information technology industry, by satisfying the dynamic needs of its customer base.

Our technological solutions range from Integrated Telecom Solutions (About IT DTS), Internet Services (About IT Online), Network and Hardware Solutions (About ICT) and will accommodate any client's business requirements.

With a sound history of over fifty years combined experience in the information technology industry, About IT NOW is firmly established as a leader in supplying products and services that cater for businesses within the small, medium and large enterprise range.

The company is renowned for understanding and catering for the needs of information technology users across a broad spectrum of markets, and strives to bring a total solution to its clients' information technology needs, by using specific solutions from its portfolio of products, and drawing on both its technical and professional skills.

ICASA

Microsoft
GOLD CERTIFIED
Partner

ISPA
Internet Service
Providers' Association
Member

SAMSUNG
TELECOMS

VOIP / VOICE

VOIP (Voice over IP) is an IP telephone system that enables the delivery of voice information over either the IP cloud or the Internet. With VOIP technology, we are able to provide a stable and viable alternate voice solution for businesses. We are able to save your company up to 50% on your existing telephone costs.

IP Connect

About IT DTS infrastructure forms part of Telkom's IP Cloud (IPC) and is therefore in a position to provide services to customers using Telkom last mile access technologies. IPC allows About IT DTS to connect our clients directly onto our infrastructure without using Internet connectivity. Therefore voice quality and security is of the highest standard.

Benefits of VOIP:

- Save between 30% - 50% on your telephone account from day 1.
- Reduce operating costs and improve productivity.
- Dependable call management system.
- Seamlessly connect multiple offices.
- Free calls between your office and selected cellphones.
- Increased clarity on phone calls.
- Simple and scalable infrastructure.
- Easy configuration through a web interface.
- Minimum setup costs.
- Finance options available.
- Call Recording.
- Callback Feature.
- Management Console.

Connectivity Requirements

Last Mile Connectivity e.g. DSL and / or ADSL, fibre, Metro Ethernet, wireless or satellite

OR

Virtual Private Network (VPN) using MPLS (multiprotocol label switching) businesses have the ability to create their own VPNs across our core network. We offer various Classes of Service (CoS) enabling customers to prioritise voice and business critical data above the other data over a single converged circuit.

Hardware Requirements

About IT DTS uses VOIP gateways which are fully compatible with both traditional and Software-based PBX systems. The gateways utilise existing voice and data infrastructure and support any type of dial plan. The gateways also support analogue fax machines and other types of existing infrastructure.

Hosted PBX Solutions

Hosted PBX Solutions

For small, fast growing and / or highly distributed businesses, hosted PBX services is a cost effective way to get a full suite of modern phone system features. If you have a broadband connection, you can take advantage of Hosted PBX services and enterprise phone system capabilities bundled with affordable VOIP calling plans and save compared to traditional on premise solutions. The client does not require equipment at their premises. Incoming calls are routed to telephone hardware at About IT Online's data center. When the system determines where to transfer the call, it swiftly forwards the call to the appropriate extension at your office.

Hosted PBX Features:

- Music / Messaging on Hold
- Call Transfer
- Activity Reporting
- Voicemail
- Follow-me ringing
- Browser-based administration
- Unified messaging/Voice Mail/Fax
- Call Waiting
- Caller ID
- Three-way calling
- Extension Dialing
- Auto Attendants
- Call Forwarding
- Redial
- Hunt groups
- Call accept/reject
- Simultaneous ringing

3CX VOIP Phone System

Lower call costs and unify your communications with 3CX VOIP Phone Systems

3CX Phone system for Windows is an award winning software-based business phone system that replaces a traditional proprietary hardware PBX. It's based on the SIP standard and supports most popular SIP phones, VOIP Gateways, VOIP service providers & PSTN phone lines. It's easy to manage by system administrators as it integrates well with Windows Network infrastructure. Easy to install and scale. 3CX enables staff mobility with calls that can be made and answered seamlessly from outside the office and voice mail / faxes received via email. Globalise your business by connecting branch offices and redirecting local customer service numbers via the internet to your phone system at negligible cost.

Benefits of 3CX:

- Allows employees to hot-desk and tele-work.
- Receive and make calls via existing phone lines using VOIP gateways.
- Users can configure their extensions themselves using the self-service user portal.
- Far less expensive than a hardware-based PBX.
- No need for seperate phone cables as the phone system uses the existing data network.
- Easier to manage via its web-based management console.
- Utilise any SIP phone instead of being locked into one vendor.
- Save on call costs by using VOIP service or WAN.
- Save on call costs with 'out of the box' configurations for popular SIP / VOIP providers.
- Easier to install and configure: it's software, not proprietary hardware.
- Connect branch offices seamlessly.

Save up to 80% on line rentals and call charges

Other features included in the 3CX system:

3CX Hotel Module: Allows check-in and check-out of guests, setting of guest extensions to "Do Not Disturb", allows blocking of external calls, wake up calls to be scheduled, allows housekeeping to set room status, tracks calls of guests and list them on checkout for easy billing.

3CX Call Center Module: Call centre's - both in and outbound, call recording, operator monitoring, listen-in to operators.

Samsung PBX Solutions

About IT DTS offers both traditional PBX systems as well as IPBX systems, which allows us to provide efficient and effective solutions to businesses.

Samsung PBX Solutions

The Samsung Series of PBX systems provides a range of expandable communication platforms that help empower your business with access to voice and data solutions throughout your office complex and remote sites.

Features include the following:

- Telephone Management System.
- IP enabled telephone system which makes it possible to streamline voice, data, fax and video.
- Integration with existing networks.
- Improves internal communication and reduces interoffice call costs.
- Voice mail and Auto Attendant functions.
- Supports wired and wireless handsets.
- Voice Recording.

The Samsung product range includes the following:

- DCS 408
- OfficeServ 7070
- OfficeServ 7200
- OfficeServ 7030
- OfficeServ 7100
- OfficeServ 7400

Dedicated Internet Connectivity

Dedicated Internet Access

Access to the internet is now a business imperative. Broadband ADSL services are not as reliable as dedicated Internet Access and this service is typically used by customers that require reliability, instant internet responsive access 24/7. Allow About IT Online to take your business to the next level of performance with high-bandwidth, dedicated Internet access. Our Internet Dedicated Services provide:

- Secure, reliable access
- Installation assistance
- 24/7 monitoring
- Customizable bandwidth
- International reach

Getting connected:

- Clients need a "backhaul" which is the connection from their network to ours. The options available to the client depend on their requirements, location and availability. (MetroFibre, Telkom Diginet, Telkom Fibre, Wireless etc.)
- This type of connectivity provides the client with connectivity to our network which, in turn, allows About IT Online to give access to services such as Internet and VPN/MPLS services.

Hosting Solutions

About IT Online offers unprecedented managed and unmanaged choice of hosting solutions at unparalleled prices. Hosted Servers run all your business systems as well as your website and email and they store your critical data. Our servers are hosted in a secure Data Centre environment and monitored 24/7. Our hosting solutions include uncapped data traffic making them more affordable and offering you fixed monthly costs.

Website & Email Hosting:

This service is targeted at the end user whether for private or business use.
- *Linux Entry Web Level Hosting*
- *Linux Professional Web Hosting*
- *Windows Web Hosting*

Linux Cloud Hosted Servers (Unmanaged):

- Virtual Servers based "in the cloud", loads of CPUs, RAM, Storage, Internet access.
- Create or upgrade your server in minutes.
- User has full control over the server and will manage the server.
- Optional add-ons software, cPanel, WHM, IP address, SSL certificate.

Linux Cloud Hosted Servers (Managed):

- Our servers are pre-installed with CENTOS and run cPanel.
- Users get full control over WHM.
- We assist with basic maintenance of the servers & cPanel.
- Optional add-ons, IP address, SSL certificate.

Windows Cloud Hosted Servers (Unmanaged):

- Client has full control and will manage the server themselves.
- Clients provide and install their own software.
- Optional add-ons, IP address, SSL certificate.

Dedicated Server Hosting (Rental or Co-located):

- For both mid-sized & larger enterprises who require demanding work loads.
- Use this option if your requirements have outgrown those of Virtual Servers.
- Includes co-location, rack space and bandwidth.
- Optional add-ons, IP address, SSL certificate.

Hosted cPanel & WHM Solution

About IT Online gives clients and Resellers access to preconfigured cPanel / WHM (Web Host manager). This gives you the platform to "white label" and sell hosting solutions to your clients. cPanel is a graphical web based control panel that helps Resellers to quickly and easily manage websites and hosting accounts.

cPanel software gives you complete control over functions such as:

- Managing websites.
- Setting up email accounts & auto responders.
- Creating databases.

Whether you're managing one or hundreds of servers and/or websites, cPanel software's user friendly point-and-click interface allows you to customise your hosting experience to fit your needs.

Top cPanel and WHM® Software Features:

- Manage email.
- Control spam through SpamAssassin, BoxTrapper.
- Manage files via FTP & built-in File Manager.
- Manage databases using MySQL, PostgreSQL and phpMyAdmin.
- Manage DNS and maintain full control over your zone files.
- View website stats.
- Set up and modify customer accounts.
- Receive alerts if the server goes down.
- Install applications and programming language modules.
- Create and apply hosting plans.
- Block spam.
- Integrate new web technologies.
- Brand your customers' cPanel interfaces with custom logos.

Free Fax Solution

Our faxing solutions allow companies and individuals to streamline and optimise the way they do business. Our services enhance communication between companies, employees, save on consumables and reduce the delays associated with regular faxing, as well as making manual archiving of faxes a thing of the past. Each employee or individual can receive an individual fax number.

① FAX SENT   ② FAX CONVERTED   ③ FAX 2 EMAIL

- **Fax to Email:**
  Our free fax automatically forwards your inbound faxes to your email account at no charge. No matter where you are, if you can access the Internet, you can receive a fax.
- **Email to Fax:**
  Simply create a new email from your existing email account. Attach the document you want to fax and your fax will be delivered. Internet faxing has never been easier or as cost effective with our competitive fax sending rates.
- **Print to Fax:**
  Print to Fax service enables users to print to any fax machine directly from their internet enabled PC. Print to Fax is convenient, secure and powerful.
- **Free Archiving:**
  The Fax solution provides companies and individuals the functional capacity to store documentation for up to 5 years in compliance with South African legislative requirements.
- **Management Console:**
  Our interface will empower you to manage & secure all company fax numbers, users, faxes, statistics, companies and archives.

SMS Service

ABOUT IT Online proudly offers this SMS service to our clients. Amongst many other advantages the SMS service enable companies to cut communication costs, boost revenues and improve customer service. We offer a great solution which is easy to access and use! Communicate directly with selected groups of people - sending them reminders, news or potential customers by running advertising campaigns! This SMS service enables clients to send SMS messages using a WEB Based application. One database is created on the WEB based admin system allowing centralised admin and control.

Why About IT Online SMS Service?
- No Minimum Purchase required.
- No Monthly Volume Commitment.
- No Hidden Costs!
- No monthly fee.
- Once of setup fee which includes training and setup.
- Cost effective way to communicate!
- High Potential Reach.
- Great response rates.
- Instant Communication.
- Automation and Scheduling capabilities.
- Ability to extract a number of reports to manage your SMS traffic.
- Full Audit Trail of SMS's.
- Build your own Database of contacts for easy access and quick distribution.

Pricing
Pricing depends on sms volumes. Please contact About IT Online for more detail.

Dealer Partner Program

Be your own Internet Service Provider

ABOUT IT NOW Dealer and Reseller program enables you to add value and earnings potential to your existing or new business operations. No costs of setting up shop as an Information Technology solutions provider. Now you can provide your customers with a full range of high quality, affordable Information Technology solutions, while remaining focused on your company's core competencies.

It's Easy

No headaches, no expensive start-up and no complicated systems to manage. Allow ABOUT IT NOW's extensive experience and infrastructure to work for you today and offer Information Technology services to your customers tomorrow.

- Your Dealer Partner Program can be up and running in hours.
- Offer a full range of high quality IT services.
- No start-up costs.
- No complicated servers to configure and maintain.
- No need to purchase new equipment.
- No need to hire additional staff to manage & maintain infrastructure.

Products:
- VOIP / VOICE
- 3CX VOIP Phone System
- Samsung PBX Solutions
- Hosted PBX Solutions
- Hosting Solutions
- Hosted cPanel & WHM Solutions
- Free Fax Solutions
- Dedicated Internet Connectivity
- SMS Service
- Broadband

Contact us now to get started!

Internet Access Solutions

About IT Online offers a range of broadband solutions for any business need and budget. We offer internet access services with various service level descriptions for home, SMMEs and corporates that require a premium Internet experience, high availability and consistency.

Connectivity is no longer a nice-to-have part of business, but has become a fundamental tool that is critical to business success. Whether connectivity is used for basic e-mail and internet browsing or to access advanced, centrally accessible applications, it remains critical in today's competitive landscape.

Consumer ADSL Solutions:
- Capped ADSL Light
- Capped ADSL
- Capped Local Only ADSL
- Uncapped Home ADSL

Business ADSL Solutions:
- Uncapped Business ADSL Lite
- Uncapped Business ADSL
- Uncapped Business ADSL (*Includes 5 static IP's)
- Uncapped Business ADSL (*Includes Router)

Fibre Solutions
In addition to providing Fibre Solutions to clients, About IT Online also supports Telkom, Neotel, MFN, Africa INX etc.

Wireless Solutions
About IT Online offers a wide range of wireless services that address the gap between the ADSL market and the fixed line services space. These services are low contended wireless and Internet bundles that provide companies with up to 15Mbps of access to the Internet.

Satellite Internet Service
Through strategic business partners, About IT Online offers Satellite Internet services aimed at rural communities, farmers, game lodge owners, as well as, the mining and construction industries, in areas where standard broadband access is not available. VSAT services will also provide telephone services, and can be used as a backup to fixed line services in areas.

NOD32 antivirus system Gold Partner

Microsoft Small Business Specialist

Reseller

hp invent

ACCREDITED PARTNER internet solutions A DIVISION OF DIMENSION DATA

3CX

QUINTUM TECHNOLOGIES, INC.